

## ATM Management System for a Logistics Company



### Background

The client is a global leader in business and security services offering risk- management services in 50 countries, provides secured armored transportation and is also known for its asset management services. The client is considered as the most reliable name in secure logistics, thy delivers incomparable security, efficiency, and visibility across the logistics life cycle.



### Challenges

The client's ATM Management System (AMS) is an intranet application used by the client's Cash Logistics Division. The application contains modules that encompass management, bulk shipments, scheduling, replenishment, ATM settlement, treasury settlement, reporting, variance tracking, and issues.

The client identified enhancements to be done to the AMS and outsourced the work to Trianz.



### Business Execution Approach

Requirements gathered by the Trianz onsite team were passed onto the ATM Management System (AMS) offshore team in the form of a list of enhancements. As soon as this list was received at offshore, a solution document was prepared for each enhancement and sent to onsite coordinator for review and verification. After clarifying on queries, an impact analysis was conducted and documented on the specified enhancements. The impact analysis document contained a list of all the affected files and proposed code changes in specified files.

After incorporating all the review comments the document was sent for sign off by the client team/onsite coordinator to begin the development work. The scope of the AMS project included performing impact analysis on identified enhancements, preparing low-level design, coding, and testing. Trianz leveraged its proven Product Realization Methodology to manage the project transition and successfully completed 10 releases of the system.



## Technology

Windows 2000 Enterprise Server, Microsoft .NET, VB.NET, ASP.NET, .NET Active Reports and Visual Source Safe



## Successful Business Results

With the ATM Management System (AMS), authorized personnel can accomplish the following tasks:

- ▶ Manage contract and client records (AMS Administrators only)
- ▶ Store ATM information, handle inbound and outbound bulk shipments, and schedule a service
- ▶ Record information about replenishments and produce necessary paperwork
- ▶ Record performance issues, settle ATM receipts, and reconcile treasuries
- ▶ Generate reports for internal and external use

### About Trianz

Trianz is a dynamic and fast growing firm that helps leaders in client organizations formulate and execute operational strategies to achieve business results from a senior management perspective. With a focus on Business Digitization, Analytics, Cloud Enterprise, Mobility and Cloud Infrastructure, we bring the best of consulting and technology experiences, execution models, and IP to deliver consistent success to clients. With offices in Silicon Valley, Washington DC Metro, New York, Bangalore, Chennai, Hyderabad, and the UAE, Trianz serves a wide range of clients from *Fortune* 1000 to emerging companies in high tech, insurance, financial services, retail, life sciences, public sector and logistics industries.