

Data Center Infrastructure and Applications Maintenance for a Principal Port Authority



Background

The client is the principal maritime outlet authority for imports and exports globally. The client required support for maintaining data center infrastructure and applications.



Challenges

- ▶ No business continuity planning
- ▶ No server or application redundancy
- ▶ No proper firewall installed
- ▶ Network performance and data center availability



Business Execution Approach

- ▶ End-to-end data center management services: Network, Server, Security, Database and Backup Management
- ▶ Technology enhancements
 - Migration from 10base 5 to Fiber Network
 - Migration from Exchange 2003 to Exchange 2010
 - Implementation of monitoring tool
 - Implementation of backup solution



Successful Business Results

- ▶ Optimized system availability: Proactive management ensures optimized IT performance and reduced downtime No server or application redundancy
- ▶ Increased productivity and performance: Faster problem resolution minimizes business disruption; enables users to work longer; increase in number of transactions
- ▶ Higher uptime and availability with BCP and automated failover

About Trianz

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