



DIGITAL  
EVOLUTION  
SIMPLIFIED™

servicenow  
Partner

Premier

# 100 Days to ServiceNow

ANALYTICS · BUSINESS APPS · CLOUD · INFRASTRUCTURE · SECURITY

Nobody migrates their IT service management because it's fun. We rely on technology to get things done, so shifting the way it gets supported is a chore, and a disruption.

But migrating ITSM is also an investment: in error reduction, in uptime, and in chain management. Your company only operates as smoothly and efficiently as your technology allows it to, and in today's complex digital environment, that makes modern ITSM more than just a nice update. It's a competitive necessity in Digital evolutions and transformations.

So when it's time to make that move, how do you get the greatest return on your investment? ITSM migration is often a long, complicated process where a lot of things can go wrong, and its abundant benefits can only be enjoyed once successfully completed. Shepherding companies through this process, for maximum benefit and minimum disruption, is what Trianz has specialized in for over a decade. It is, quite literally, what we do best.

How we do it is something that's been evolving since the day we opened shop. We start by paying attention: to your company, your organizational needs, your current IT support structure, and your long-term business goals. Some companies are operations focused while others are asset focused; some are intensely hands-on with tech, others just want everything

to work, no questions asked. These differences change the shape of your ideal ITSM environment, and the path you'll need to get there. Discovering them is part of what makes Trianz unique.

When we work with you to migrate to a modern ITSM environment, we really work with you. We dig into your business goals and organizational structure, your technology needs and in-house expertise, and we design workshops based on those findings. This lets us create a migration roadmap collaboratively, ensuring it's accurate, realistic and unique to your needs. We also use what we learn to inform our assurance model, with clear milestones and rigorous tests to make sure that what we've planned is what's getting done.

**100 Days to a ServiceNow Service Management Foundation:** What we will Deliver Trianz will deploy a Service Now based service management foundation within 100 days covering the following:

**Trianz** can unlock the business value of **ServiceNow** for you.



Complimentary **5 Service Catalog** offerings on us. We've got you covered.

Ask us how today.

It's a deeply personalized process, but in the 14 years we've executed ITSM migrations, we've come to realize it's the only way to handle such an important investment. In 100 days, we'll get you from where you are to a smoothly running ServiceNow implementation, either by using your existing licenses or setting up new solutions from

scratch. More important, we'll make sure you know exactly where you stand every step of the way. Because we understand that IT service is more than just an item in your budget—it's the oxygen that lets your company breathe, grow and excel.



## ABOUT TRIANZ

Trianz simplifies digital evolutions through effective strategies and excellence in execution. Collaborating with business and technology leaders, we help formulate and execute operational strategies to achieve intended outcomes by bringing the best of consulting, technology experiences, and execution models. Powered by knowledge, research and perspectives, we serve Fortune 1000 and emerging organizations across industries and geographies to transform their business ecosystems and achieve superior performance by leveraging Cloud, Analytics, Digital, Infrastructure and Security paradigms.